

Commonly Asked Questions About Beach Grass

How do I order Beach Grass?

Contact the District office at **231-582-6193**, M-F 8am-4:30pm, or email District Manager, Alison Adams at: alison.adams@macd.org. Or visit our website at www.charlevoixcd.org and click on the American Beachgrass tab for a full list of details & information.

After placing my order, how does the process work?

After you place your order with us, you will be contacted by district staff 4 times regarding the following details...

- 1.) To receive your Invoice
- 2.) To confirm Payment
- 3.) To confirm Harvest Dates
- 4.) To confirm your order has been harvested & is ready to be picked up or has been shipped.

When/how do I pay for my beach grass?

Payments are due prior to the harvest, typically by **October 1st** for fall harvest or **May 1st** for spring harvest. **Payments can be made by cash or check.** Checks can be mailed to: 303 North St. Boyne City, MI. 49712, and made out to: Charlevoix Conservation District, or Charlevoix C.D. Credit Cards are not accepted at this time.

When will my beach grass order be harvested?

Harvest dates are determined by the schools who provide student volunteers. Once a date has been set with the participating schools a district staff member will contact you. We may not know this date until a month prior to harvest, sometimes two weeks before, we appreciate your patience. Harvest dates are scheduled within the first 2 weeks of October and May. These are the best times to harvest, when the plant is dormant.

How do I know when to pick up my beach grass?

At the end of each harvest day, a District Staff member will contact the landowners of the orders harvested that day. We do not always know which orders will be harvested each day. Orders have been requested on certain harvest days, but we cannot guarantee that option as a lot depends on weather, the number of orders being shipped, and other variables.

Where do I pick up my order?

These details should be finalized with your purchase order prior to payment & harvest.

- **Nursery orders** (Charlevoix) are left at the base of the Nursery sign & should be picked up within 1-2 days due to exposure to sun & elements.
- **District office** (Boyne City) orders will be set out behind the office building & should be picked up within 1-2 days.
- **Delayed orders** needing more time (not recommended) can be housed in our cool, dark barn in Boyne City out of direct sun & heat. **Shipped orders** will be sent UPS within a day of harvest & the landowner is contacted as soon as the order has been shipped (shipping is by weight, but we charge \$18 per bundle to help absorb the cost to the district).
- **All bundles are tagged & labeled so you will know which ones belong to you.**

What are the nursery hours?

The nursery is a *natural area* we lease from the DNR/Fisherman's Island State Park. There are no hours so once your order is ready you may pick it up at your convenience. There are no buildings on site which is why it is important to pick up your beach grass within a day or two of being contacted. If you cannot get to your beach grass in time, contact district staff **prior to harvest** so other arrangements can be made.

Where is the nursery located?

If you have requested to pick up your order from the nursery, directions to the nursery should be emailed with your purchase order. If you are unable to locate them, please call the district office, or email the district manager.

Please Note: During harvest times, the district manager will be unavailable to answer emails/office calls. You may contact Alison by cell phone, and leave a message or text, but cell service does not work well at the nursery. Voice messages and texts will all be checked when staff returns to the office in Boyne City after each harvest day. **Office:** 231-582-6193, **District Manager Cell:** Available to landowners during harvest.

Thank You for Supporting Your Local Conservation District!